

Onsite Review Questions

Focus Group

Family Development Specialists

1. Please discuss your program's referral process. How are referrals received?
2. How do you engage and build rapport with families? How do you engage others besides the head of household?
3. What do you view as challenges in terms of engaging families in services?
4. Do you know what the average length of stay is for your program? Is this something you discuss with your supervisor?
5. Do you know what the average number of visits provided by your program to families? Monthly, or total during enrollment?
6. Discuss your family assessment process. How are assessments used to enhance services provided to families (i.e. how do assessments inform goal setting, referrals, collaboration, etc.)
7. How do you work with families that need accommodations?
8. Please discuss the process your program uses for determining the level of intensity for families.
9. Please discuss how the program handles planned and unplanned exits. How long do you "hold" a family before exiting (i.e. in cases where the family may have disengaged from services).
10. How do you remain positive working with challenging families?
11. Do you feel you are given opportunities for professional growth, development, and leadership?
12. Tell us about the supervision you receive.

Onsite Review Questions

13. Tell us about the process in which you were trained as a new worker and ongoing training.
14. Tell us about the overall training you received about your agency and how are policies and procedures relayed to you?
15. How do you collaborate within and outside of your agency?
16. Please describe your agency's policy/practice for serving families when a staff vacancy occurs.